

ATTACHMENT 1

134 STAT. 4884 PUBLIC LAW 116–288—JAN. 5, 2021

Public Law 116–288

116th Congress

An Act

To establish the Servicemembers and Veterans Initiative within the Civil Rights Division of the Department of Justice, and for other purposes.

Be it enacted by the Senate and House of Representatives of the United States of America in Congress assembled,

SECTION 1. SHORT TITLE.

This Act may be cited as the “Servicemembers and Veterans Initiative Act of 2020”.

SEC. 2. SERVICEMEMBERS AND VETERANS INITIATIVE.

(a) **ESTABLISHMENT.**—There is established the Servicemembers and Veterans Initiative within the Civil Rights Division of the Department of Justice.

(b) **DUTIES.**—The Servicemembers and Veterans Initiative shall—

(1) serve as legal and policy advisor to the Attorney General on the Department of Justice’s efforts to enforce criminal and civil laws that impact servicemembers, veterans, and their families;

(2) develop policy recommendations for the Attorney General on how the Department of Justice may improve enforcement of Federal law to support servicemembers, veterans, and their families;

(3) serve as the liaison and point of contact between the Department of Justice and the military departments;

(4) provide counsel to the Assistant Attorney General for the Office of Justice Programs to ensure funding decisions take into account servicemembers, veterans, and their families;

(5) consult with components of the Department of Justice to promote the provision of civil legal aid to servicemembers, veterans, and their families;

(6) serve as a liaison and point of contact with the Consumer Protection Branch of the Civil Division of the Department of Justice, with respect to the prosecution of Federal crimes involving fraud that target servicemembers; and

(7) serve as a liaison and point of contact with other components of the Department of Justice as needed to support the enforcement of other Federal laws that protect servicemembers, and veterans, as the Attorney General determines appropriate.

Approved January 5, 2021.

Consultation.
Recommendations.
Servicemembers
and Veterans
Initiative Act
of 2020.
28 USC 501 note.
Jan. 5, 2021
[H.R. 8354]

PUBLIC LAW 116-288—JAN. 5, 2021 134 STAT. 4885
LEGISLATIVE HISTORY—H.R. 8354:
HOUSE REPORTS: No. 116-618 (Comm. on the Judiciary).
CONGRESSIONAL RECORD, Vol. 166 (2020):
Dec. 8, considered and passed House.
Dec. 15, considered and passed Senate.

ATTACHMENT 2

An official website of the United States government

JUSTICE NEWS
Department of Justice
Office of Public Affairs

FOR IMMEDIATE RELEASE
Wednesday, November 10, 2021

Attorney General Merrick B. Garland Directs Steps to Safeguard the Rights of and Ensure Access to Justice for Veterans & Servicemembers

Civil Rights Division and Office for Access to Justice to Lead Efforts

U.S. Attorney General Merrick B. Garland today issued a memorandum reaffirming the Justice Department's commitment to guarding the rights of and improving access to justice for veterans, servicemembers and military families. The memorandum directs the Civil Rights Division's Servicemember and Veterans Initiative to develop a plan to guide its expanded duties and outreach efforts.

The Attorney General also directed the Office for Access to Justice to provide recommendations for actions that may be taken to better meet the legal needs of veterans and servicemembers, including through medical-legal partnerships, veterans treatment courts and reentry programs and services.

"The Justice Department honors our nation's veterans and servicemembers not just with words but also with action," said Attorney General Garland. "To that end, I have directed the Civil Rights Division and the Office for Access to Justice to mobilize resources in order to protect the rights of those who serve and lead efforts across government to ensure access to justice for veterans, servicemembers and military families."

"Many veterans face unique legal challenges that stem from their service to our country," said Associate Attorney General Vanita Gupta. "The Justice Department's Office for Access to Justice is uniquely positioned to deploy the tools of the department and to engage our partners across government through the Legal Aid Interagency Roundtable to identify opportunities that will expand access to justice for veterans, servicemembers and their families."

"Through vigorous enforcement of our federal civil rights laws, we are working to ensure that our servicemembers and veterans, and their families, are able to enjoy the freedoms and rights for which they so valiantly fought," said Assistant Attorney General for Civil Rights Kristen Clarke.

"This Veterans Day, we affirm our long-standing commitment to protecting servicemembers' civilian employment rights, financial and housing rights, voting rights and more."

On Nov. 16, the Civil Rights Division will host a virtual event to recognize the commitment and contributions of diverse servicemembers and veterans. The program will feature remarks by the Assistant Attorney General Clarke and a presentation by Ret. Col. Will Gunn, Vice President for Legal Affairs and General Counsel for the Legal Services Corporation. The event is free and open to the public, and pre-registration is required. For more information and to register for this event, please visit: [Unsung Heroes: A Civil Rights Division Celebration of](#)

Diverse Veterans .
Topic(s):
Servicemembers Initiative
Component(s):

Civil Rights Division [Here's how you know](#)

ATTACHMENT 3

An official website of the United States government

SERVICEMEMBERS AND VETERANS INITIATIVE

WELCOME TO THE UNITED STATES DEPARTMENT OF JUSTICE'S SERVICEMEMBERS AND VETERANS INITIATIVE

Welcome to the United States Department of Justice's Servicemembers and Veterans Initiative, a guidance resource for current and former members of the military, military family members, legal practitioners who serve the military community, and the general public.

Here, servicemembers, veterans, and their family members will find information about the federal laws that protect their rights.

The Department of Justice protects a servicemember's civilian employment rights by enforcing the Uniformed Services Employment and Reemployment Rights Act ("USERRA"), Pub. L. No. 103-353, 108 Stat. 3149 (codified in scattered sections of 38 U.S.C.), voting rights by enforcing the Uniformed and Overseas Citizens Absentee Voting Act of 1986 ("UOCAVA"), 52 U.S.C. §§ 20301-20311, and financial security through the Servicemembers Civil Relief Act ("SCRA"), 50 U.S.C. §§ 3901-4043.

Servicemembers who believe their rights under USERRA, UOCAVA, or the SCRA have been violated will be able to file a complaint with the Department of Justice on this site.

Servicemembers, veterans, and their families will also find information about where to obtain legal assistance.

Legal practitioners who protect the rights of servicemembers will find information and resources here to help them, including an overview of USERRA, UOCAVA, and the SCRA, sample pleadings, and legal updates on the work of the Department of Justice.

The Department of Justice, in partnership with other federal agencies, is committed to devoting time and resources to protect the rights of servicemembers, and the employees of the Department of Justice are proud to serve our nation's men and women in uniform.

Should you have a question not answered by this website, please contact us and we will be happy to assist you. However, the Servicemembers and Veterans Initiative is unable to provide legal advice or opinions.

Thank you for your interest in the Department of Justice's Servicemembers and Veterans Initiative.

Office for Access to Justice
Office of the Associate Attorney General
Office of the Attorney General
Press Release Number:
21-1115
Updated November 10, 2021

ATTACHMENT 4

CASES

Displaying 1 - 10 of 21

Keyword search

Show per page

10

Search

Reset

Case Name	Overview	Federal Court	Case Do
<u>United States v. American Honda Finance Corporation (C.D. Cal.)</u>	<p>On October 6, 2021, the court entered a <u>consent order</u> in <i>United States v. American Honda Finance Corporation</i> (C.D. Cal.). The <u>complaint</u>, which was filed along with the <u>proposed consent order</u> on September 29, 2021, alleged that American Honda Finance Corporation violated the Servicemembers Civil Relief Act (SCRA) by failing to refund pre-paid lease amounts - in the form of capitalized cost reduction (“CCR”) from vehicle trade-in value – that were paid in advance by servicemembers who lawfully terminated their motor vehicle leases upon receipt of qualifying military orders. The consent order requires Honda to pay \$1,585,803.89 to 714 servicemembers, pay a \$64,715 civil penalty to the United States, make changes to its lease termination and SCRA interest rate benefit policies, and provide employee training.</p> <p><u>Press Release (9/29/2021)</u></p>	California, Central District	Complain Settleme Decree Settleme Decree
<u>United States v. New Jersey Higher Ed. (D. N.J.)</u>	<p>On September 20, 2021, the United States filed a <u>complaint</u> and proposed consent decree in <i>United States v. New Jersey Higher Ed.</i> (D. N.J.). The complaint alleges that the New Jersey Higher Education Student Assistance Authority violated the Servicemembers Civil Relief Act (“SCRA”) when it obtained improper student loan default judgments against two active duty servicemembers by filing affidavits with the court stating that the servicemembers were not in military service when they were, in fact, in military service. The consent decree requires the state agency to pay \$15,000 in damages to the each of the two servicemembers and a</p>	New Jersey, District of	Complain

Case Name	Overview	Federal Court	Case Do
	<p>\$20,000 civil penalty (total of \$50,000), in addition to adopting various policy changes to prevent future SCRA violations.</p> <p><u>Press Release (09/20/2021)</u></p>		
<p><u>United States v. ASAP Towing & Storage Company (M.D. Fla.)</u></p>	<p>On October 15, 2020, the court entered a consent order resolving <i>United States v. ASAP Towing & Storage Company (M.D. Fla.)</i>. The complaint, filed on September 10, 2020, alleged that ASAP engaged in a pattern or practice of violating the Servicemembers Civil Relief Act (SCRA) by auctioning, selling or otherwise disposing of 33 vehicles owned by SCRA-protected servicemembers without court orders. The consent order requires ASAP to pay \$99,500 to the servicemembers and \$20,000 as a civil penalty. The consent order has a term of five years and requires ASAP to use Vehicle Identification Numbers (VINs) to search publicly available databases to check for military status before auctioning off vehicles.</p> <p><u>press release (9/10/20)</u></p>	<p>Florida, Middle District</p>	<p>Complain Settleme Decree</p>
<p><u>United States v. Western Rim Investors 2011-4, L.P. (W.D. Tex.)</u></p>	<p>On September 28, 2020, the United States filed a complaint and a consent order in <i>United States v. Western Rim Investors 2011-4, L.P. , d/b/a The Estates At Briggs Ranch and Western Rim Investors 2011-3, L.P. d/b/a The Mansions At Briggs Ranch (W.D. Tex.)</i>. The complaint alleges that two San Antonio-area landlords engaged in a pattern or practice of violating the Servicemembers Civil Relief Act (SCRA) by imposing early termination charges against servicemembers who terminated their residential leases after receiving qualifying military orders and by denying other servicemembers' requests to terminate pursuant to the SCRA. The consent order requires the defendants to pay over \$71,000 to compensate 45 aggrieved servicemembers. Defendants will also pay a civil penalty of \$64,715. The consent order has a term of three years. Defendants no longer own, lease or manage rental</p>	<p>Texas, Western District</p>	<p>Complain Settleme Decree</p>

Case Name	Overview	Federal Court	Case Do
	<p>property; the consent order requires that they establish SCRA-compliant policies, procedures, and obtain training if they reenter that line of business. The court entered the consent order on September 30, 2020.</p> <p>press release (9/28/20)</p>		
<p>United States v. United Tows, LLC (N.D. Tex.)</p>	<p>On July 26, 2021, the court entered a consent decree in <i>United States v. United Tows, LLC</i> (N.D. Tex.). The complaint, which was filed on September 28, 2020, alleges that United Tows, a Dallas-based towing company, violated the Servicemembers Civil Relief Act (SCRA), 50 U.S.C. § 3958, when it auctioned, sold or otherwise disposed of vehicles owned by SCRA-protected servicemembers without obtaining court orders. Under the consent decree, United Tows must adopt new policies and implement new training requirements, pay a total of \$40,000 to compensate five aggrieved servicemembers, and pay a \$10,000 civil penalty to the U.S.</p> <p>Press release (9/28/20)</p> <p>Press release (7/23/21)</p>	<p>Texas, Northern District</p>	<p>Complain Settleme Decree</p>
<p>United States v. Conn Credit I, LP (S.D. Tex.)</p>	<p>On January 29, 2021, the court entered a proposed consent order in <i>United States v. Conn Credit I, LP</i> (S.D. Tex.). The complaint, which was filed on September 15, 2020, alleges that the defendants engaged in a pattern or practice of violating the Servicemembers Civil Relief Act (SCRA) by failing to lower the interest rate on consumer retail installment contracts to 6% for at least 184 SCRA-protected servicemembers. The consent order requires Conn Credit to refund all overcharged interest and pay an additional \$500 to each servicemember and to pay \$50,000 as a civil penalty. The consent order has a term of three years and requires Conn Credit to hire an independent consultant to identify all affected</p>	<p>Texas, Southern District</p>	<p>Complain Settleme Decree</p>

Case Name	Overview	Federal Court	Case Do
	<p>servicemembers.</p> <p>press release (9/15/20)</p>		
<p>United States v. PRTaylor LLC d/b/a Father & Son Moving & Storage (D. Mass)</p>	<p>On November 2, 2021, the court entered a consent order in <i>United States v. PRTaylor LLC d/b/a Father & Son Moving & Storage</i> (D. Mass.). The complaint, filed on August 18, 2020, alleged that the defendant violated Section 3958 of the Servicemembers Civil Relief Act (“SCRA”), 50 U.S.C. § 3958, by auctioning of the belongings of a United States Air Force Technical Sergeant without a court order while the servicemember was deployed. The auctioned belongings included the Technical Sergeant’s military gear, items that had belonged to a cousin who was killed in action while serving in the military, a relative’s military service medals, a dresser that was handmade by his great-grandfather, and his personal photographs. The consent order requires the defendant to pay the servicemember \$60,000, pay \$5,000 to the United States as a civil penalty, provide annual training on the SCRA to employees involved in the rental, management, or disposal of storage units, modify its storage contracts to include SCRA safeguards, and implement new procedures for SCRA compliance prior to enforcing any storage lien.</p> <p>press release (8/18/20)</p>	<p>Massachusetts, District of</p>	<p>Complain</p>
<p>United States v. Target Recovery Towing (M.D. Fla.)</p>	<p>On September 29, 2020, the court entered a consent order in <i>United States v. Target Recovery Towing (M.D. Fla.)</i>. The complaint, which was filed on August 18, 2020, alleges that the defendants violated the Servicemembers Civil Relief Act, 50 U.S.C. § 3958, by auctioning off a motor vehicle belonging to a United States Marine Corps Sergeant who was deployed to Japan, without a court order. The consent decree requires the defendants to pay \$17,500 to the servicemember and a civil penalty of \$2,500, as well as to adopt new policies and procedures to avoid</p>	<p>Florida, Middle District</p>	<p>Complain Settleme Decree</p>

Case Name	Overview	Federal Court	Case Do
	<p>SCRA violations in the future.</p> <p>press release (8/18/20)</p> <p>press release (9/22/20)</p>		
<p>Derrick Strong v. City of Chicago Fire Department</p>		<p>Illinois, Northern District</p>	<p>Complain</p>
<p>United States v. Nissan Motor Acceptance Corp. (M.D. Tenn.)</p>	<p>On August 1, 2019, the United States filed a complaint and executed a settlement agreement in <i>United States v. Nissan Motor Acceptance Corp.</i> (M.D. Tenn.). The complaint alleges that Nissan, which provides motor vehicle lending and leasing services, engaged in a pattern or practice of violating Section 3952 of the Servicemembers Civil Relief Act (“SCRA”) by repossessing vehicles owned by 113 protected servicemembers without the required court orders. The complaint also alleges that Nissan engaged in a pattern or practice of violating Section 3955 of the SCRA by failing to refund lease amounts paid in advance in the form of capitalized cost reduction to servicemembers who terminated their leases early following receipt of qualifying military orders. The settlement agreement requires Nissan to pay \$2,937,971 in damages to servicemembers and a \$62,029 civil penalty to the United States, for a total of \$3 million. The agreement also requires Nissan to adopt new policies and training to prevent future violations of the SCRA.</p> <p>press release (8/1/19)</p>	<p>Tennessee, Middle District</p>	<p>Complain Settlement Decree</p>

ATTACHMENT 5

CASES

Displaying 11 - 20 of 21

Keyword search

Show per page

10

Search

Reset

Case Name	Overview	Federal Court	Case Do
United States v. PRG Real Estate Management (E.D. Va.)	<p>On March 14, 2019, the Division and the United States Attorney's Office filed a complaint in <i>United States v. PRG Real Estate Management</i> (E.D. Va.). On March 15, 2019, the parties entered into a settlement agreement to resolve the case. The complaint alleges that PRG Real Estate Management, a property management company, and related entities, engaged in a pattern or practice of violating the Servicemembers Civil Relief Act ("SCRA"), 50 U.S.C. 3931 and 3955, when they: (1) obtained default judgments against servicemember-tenants without filing an affidavit disclosing the tenant's military status to the court; and (2) imposed early termination fees on servicemembers who terminated their leases pursuant to military orders. Additional defendants are: Watergate/Treehouse Associates, L.P., Chanticleer Associates, L.P., New Colony Hilton Associates, L.P., Heritage Trace Apartments, LLC, PRG Ashton Creek Associates, LLC and New Hyde Park Associates, LLC. The settlement agreement requires the defendants to pay up to \$1,490,000 to compensate 127 servicemembers who had unlawful default judgments entered against them and \$34,920 to compensate 10 servicemembers who were charged early lease termination fees in violation of the SCRA. Defendants will also pay a civil penalty of \$62,029 to the United States. In addition, the agreement requires credit repair, policy charges and monitoring for SCRA compliance.</p>	<p>Virginia, Eastern District</p>	<p>Complain Settleme Decree</p>

Case Name	Overview	Federal Court	Case Do
	<p><u>press release (3/15/19)</u></p>		
<u>United States v. PHH Mortgage Corp. (D. N.J.)</u>	<p>On February 6, 2019, the United States filed a complaint and entered into a settlement agreement resolving <i>United States v. PHH Mortgage Corp.</i> (D. N.J.). The complaint alleged that PHH, one of the nation’s largest mortgage servicers, engaged in violations of the Servicemembers Civil Relief Act (“SCRA”), 50 U.S.C. § 3953, that raise issues of significant public importance when it foreclosed on homes owned by six servicemembers without the required court orders. The settlement agreement requires PHH to pay \$750,000 in damages to the servicemembers (\$125,000 per servicemember). The agreement also requires monitoring for SCRA compliance.</p> <p><u>press release (2/6/19)</u></p>	New Jersey, District of	Complain Settleme Decree
<u>United States v. Hudson Valley Federal Credit Union (S.D.N.Y.)</u>	<p>United States v. Hudson Valley Federal Credit Union (S.D.N.Y.)</p> <p>On November 2, 2018, the United States filed a complaint and entered into a settlement agreement resolving <i>United States v. Hudson Valley Federal Credit Union</i> (S.D.N.Y.). The complaint alleged that the credit union violated the Servicemembers Civil Relief Act by repossessing protected servicemembers’ motor vehicles without obtaining the necessary court orders. The settlement agreement requires Hudson Valley to provide \$10,000 in compensation to each of six servicemembers whose motor vehicles COPOCO unlawfully repossessed and \$5,000 to one servicemember who faced an unlawful repossession but had his vehicle returned within 24 hours. The settlement agreement also requires Hudson Valley to provide SCRA training to its employees, report to the United States on any SCRA complaints</p>	New York, Southern District	Complain Settleme Decree

Case Name	Overview	Federal Court	Case Do
-----------	----------	---------------	---------

received, and pay a civil penalty of \$30,000.

[press release \(11/2/18\)](#)

<p><u>United States v. United Communities, LLC (D. N.J.)</u></p>	<p>On September 27, 2018, the United States filed a complaint and entered into a settlement agreement in <i>United States v. United Communities, LLC</i> (D. N.J.). The complaint alleges that United Communities, which provides on-base military housing at Joint Base McGuire-Dix-Lakehurst in New Jersey, engaged in a pattern or practice of violating the Servicemembers Civil Relief Act (“SCRA”), 50 U.S.C. § 3955, by imposing lease termination charges against 13 servicemembers who had properly terminated their residential leases under the SCRA. Specifically, United Communities was requiring servicemembers who terminated their leases early following receipt of Permanent Change of Station or deployment orders to repay rent concessions they had received for prior months. The settlement agreement requires United Communities to pay \$45,001.78 in damages to 13 servicemembers and a \$17,500 civil penalty to the United States. The agreement also requires United Communities to adopt new policies and training to prevent future violations of the SCRA.</p>	<p>New Jersey, District of</p>	<p>Complain Settleme Decree</p>
--	---	--------------------------------	--

[press release \(9/27/18\)](#)

<p><u>United States v. Belshaw (C.D. Cal.)</u></p>	<p>On April 11, 2018, the United States entered into a settlement agreement resolving <i>United States v. Belshaw</i> (C.D. Cal.). The complaint, which was filed on April 10, 2018, alleged that a California landlord violated the Servicemembers Civil Relief Act (SCRA) when he refused to return pet and key deposits to a United States Air Force Lieutenant after he lawfully terminated his lease prior to move-in upon receipt of military orders requiring him to relocate to Texas. Under the settlement agreement, Daniel Belshaw must pay \$2,595 in damages to the servicemember, pay a civil penalty of \$1,595 to the</p>	<p>California, Central District</p>	<p>Complain Settleme Decree</p>
--	--	-------------------------------------	--

Case Name	Overview	Federal Court	Case Do
	<p>United States, adopt lease language that complies with the SCRA, report to the United States on SCRA compliance, and refrain from engaging in future SCRA violations. The case was primarily handled by the United States Attorney's Office.</p> <p>Press Release (4/11/18)</p>		
<p><u>United States v. California Auto Finance (C.D. Cal.)</u></p>	<p>On March 6, 2019, the Division, together with the United States Attorney's Office, filed a proposed consent decree in <i>United States v. California Auto Finance</i> (C.D. Cal.). The complaint, filed on March 28, 2018, alleged that Defendant California Auto Finance, a subprime auto lender in Orange County, CA, violated the Servicemember Civil Relief Act (SCRA) by repossessing protected servicemembers' motor vehicles without obtaining the necessary court orders. On June 14, 2018, the complaint was amended to include a related entity called 3rd Generation, Inc. as a defendant. The consent order requires that the defendants adopt new repossession policies, pay one servicemember \$30,000, and pay a \$50,000 civil penalty to the United States.</p> <p><u>press release (3/28/18)</u></p> <p><u>press release (3/6/19)</u></p>	<p>California, Central District</p>	<p>Complain Settleme Decree</p>
<p><u>United States v. BMW Financial Services (D. N.J.)</u></p>	<p>On February 22, 2018, the United States filed a complaint and entered into a settlement agreement in <i>United States v. BMW Financial Services</i> (D. N.J.), a Servicemembers Civil Relief Act pattern or practice case that alleges failure to refund pre-paid lease amounts to servicemembers who terminated their motor vehicle leases early after receiving military orders. The settlement agreement requires BMW FS to pay \$2,165,518.84 to 492 servicemembers and \$60,788 to the United States Treasury. The agreement also includes non-monetary relief, including changes in BMW FS's</p>	<p>New Jersey, District of</p>	<p>Complain Settleme Decree</p>

Case Name	Overview	Federal Court	Case Do
-----------	----------	---------------	---------

lease termination policies to ensure that required refunds are provided, and employee training.

[press release \(2/22/18\)](#)

[United States v. City and County of Honolulu, PM Autoworks Inc, d/b/a All Island Towing \(D. Haw.\)](#)

On February 15, 2018, the United States filed a complaint and entered into a settlement agreement in *United States v. City and County of Honolulu Autoworks Inc, d/b/a All Island Towing* (D. Haw.) resolving allegations that Honolulu and its contracted towing company violated the Servicemembers Civil Relief Act. The complaint alleges that Honolulu and All Island Automotive Towing violated the Servicemembers Civil Relief Act by auctioning or otherwise disposing of cars owned by protected servicemembers without first obtaining the required court orders. The settlement agreement requires Honolulu to adopt new SCRA-compliant procedures, compensate three servicemembers a total of \$55,857.95 for unlawfully auctioning off their cars and personal effects while they were deployed, establish a \$150,000 settlement fund to compensate other servicemembers whose rights may have been violated, and pay a \$60,788 civil penalty to the United States.

Hawaii,
District of

Complain
Settleme
Decree

[press release \(2/15/18\)](#)

[United States v. Northwest Trustee Services, Inc. \(W.D. Wash.\)](#)

On September 26, 2018, the United States entered into a settlement agreement resolving the allegations in *United States v. Northwest Trustee Services, Inc.* (W.D. Wash.). The complaint, which was filed on November 9, 2017, and amended on January 8, 2018, alleged that a company that provided foreclosure services to mortgage lenders in the Western United States violated the Servicemembers Civil Relief Act by foreclosing on 28 homes owned by protected servicemembers without first obtaining the required court orders. The settlement agreement requires Northwest

Washington,
Western
District

Complain
Settleme
Decree

Case Name	Overview	Federal Court	Case Do
-----------	----------	---------------	---------

Trustee, which has gone out of business and is in state receivership proceedings, to pay up to \$750,000 to the aggrieved servicemembers.

[press release \(11/9/17\)](#)

[press release \(09/27/18\)](#)

[United States v. Crowe \(M.D. Ala.\)](#)

On June 16, 2017, the parties entered into a settlement agreement in *United States v. Crowe* (M.D. Ala.). The complaint, filed on June 13, 2017, alleged that an Alabama landlord violated the Servicemembers Civil Relief Act ("SCRA") when she refused to return any portion of the security deposit to a United States Air Force Major after he lawfully terminated his lease early upon receipt of military orders. The complaint also alleged that the landlord claimed damages to the property that were far in excess of what could appropriately be charged to the tenant. Under the agreement, Ms. Michele Crowe must pay a total of \$1,900 in damages (\$1,425 to the servicemember and a \$475 civil penalty to the United States), adopt lease language that complies with the SCRA, report to the United States on SCRA compliance, and refrain from engaging in future SCRA violations. This matter was referred to the Department by the Chief of Community Legal Services, Legal Issues Division, United States Air Force.

Alabama, Middle District

ATTACHMENT 5

CASES

Displaying 21 - 21 of 21

Keyword search

Show per page

10



Case Name

Overview

Federal
Court

[United States v. Wells Fargo Bank, N.A., d/b/a Wells Fargo Dealer Services, Inc. \(C.D. Cal.\)](#)

On October 4, 2016, the court entered a consent order in *United States v. Wells Fargo Bank, N.A., d/b/a Wells Fargo Dealer Services, Inc.* (C.D. Cal.). The complaint, which was filed on September 29, 2016, alleged that Wells Fargo repossessed over 400 motor vehicles between January 1, 2008 and July 1, 2015 from protected servicemembers without obtaining court orders, in violation of SCRA Section 3952. The consent order requires Wells to provide over \$4 million in compensation to the victims of illegal repossessions, remove the repossessions from their credit reports, pay a \$60,000 civil penalty and institute new procedures that will prevent unlawful repossessions in the future.